

Is your product in safe hands?

### What is a Product?



#### Hazardous Products

Goods needing special handling and documentation due to potential risks.

#### Perishable Products

Items requiring refrigeration or fast delivery to prevent spoilage.

#### Fragile Products

Items prone to breakage, requiring careful packing and lashing.

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#### **Dry Goods**

Non-perishable items that can be stored at ambient temperatures.

#### **High-Value Goods**

Items needing security and tracking due to their value or regulation.



## **Chemical Products**



### **Forms of Chemical Products**











## Do you need a service provider

or

a solutions provider?





## Responsibility



#### **Claims Support**

Transparent assistance with insurance claims.

#### Safe Handling

Trained staff ensures secure transport.

## Regulatory Compliance

Adherence to standards and customs.



#### Accurate Documentation

Verification ensures precise paperwork and records.

#### **On-Time Delivery**

Route planning ensures punctual arrival.

## **Key Aspects of Responsibility**



1 Risk Mitigation Strategies

Conduct route risk assessments. Pre-plan alternate routes for emergencies. Monitor driving hours and fatigue management.

2 Emergency Response Program

Trained personnel ready to respond to accidents. Spill containment kits, fire extinguishers, first aid boxes, PPE in trucks and warehouses.

3 Tracking and Monitoring

Use GPS systems to monitor truck locations, temperature, and trip status. Provide real-time updates to clients in case of delays, diversions, or incidents.

4 Liability Management

Carry cargo insurance and liability insurance suitable for the type of products. Handle claims promptly in case of product loss, accidents, or damages.

## **Safety**



#### Regulatory Compliance

Actions to ensure adherence to global trade regulations.



#### **Physical Damage**

Strategies to prevent damage during transit and handling.

#### **Cross-contamination**

Practices to prevent contamination between different cargo types.



#### Pilferage/Theft

Measures to secure cargo against theft and tampering.

#### Temperature Excursions

Methods to maintain optimal temperature for sensitive goods.

## **Key Aspects of Safety**



1 Protecting People & Environment

Supply chain safety is crucial to safeguard employees, customers, and the public from potential hazards like product defects, transportation accidents, or environmental spills.

**2** Ensuring Compliance

Adhering to safety regulations and standards helps businesses avoid legal penalties, reputational damage, and operational disruptions.

**3** Maintaining Business Continuity

Proactive safety measures build resilience against supply chain disruptions, protecting revenue and brand integrity.

4 Enhancing Efficiency

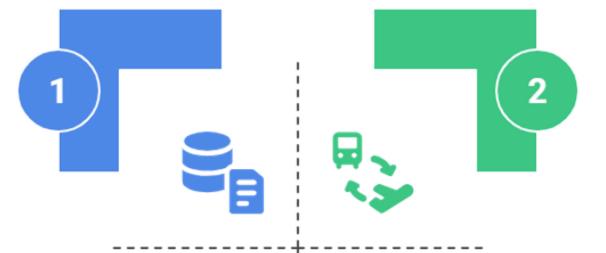
Streamlined safety protocols can optimize logistics, reduce waste, and improve productivity across the supply chain.

## **Sustainability**



## Digital Documentation

Paperless shipping docs, e-B/L, and digital customs filing



#### Eco-Friendly Transport Options

Partner with ocean carriers committed to lowsulfur fuel & emission control

#### Optimize Container Usage

Consolidate LCLs, reduce empty space, smarter cargo planning



#### Ethical Sourcing & Labor Compliance

Vetting partners, ensuring fair labor practices and safety compliance

#### **Innovation**





Visibility Platforms

Live tracking and mobile access for supply chain.



Al Demand Planning

Optimizes demand planning and container usage with AI.



Smart Warehousing

Robotics and predictive control for warehouse inventory.

Blockchain Integrity

Ensures document integrity and traceability using blockchain.









#### **Responsible Logistics**

Commitment to ethical practices and regulatory compliance.



#### **Safe Handling**

Ensuring cargo security with real-time tracking and risk management.



#### **Sustainable Practices**

Reducing environmental impact through eco-friendly operations.



## **Supply Chain Partner Evaluation**



#### **Hazard Identification**

Identifying and mitigating risks before they escalate into incidents



### **Open Communication**

Sharing safety metrics and incident data to foster trust



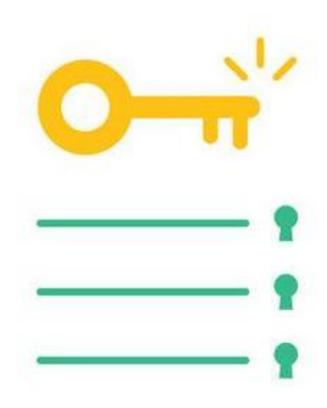
#### **Investment in Training**

Prioritizing partners who invest in comprehensive employee training











#### **Continuous Improvement**

Ongoing efforts to refine safety protocols and adopt new technologies.



#### **Collaborative Approach**

Fostering partnerships and open communication among stakeholders.



#### **Proactive Mindset**

Anticipating and mitigating risks through planning and training.



## Best Practices followed @ Goodrich



## **Diversity of Products = Unique Needs**





Flexi Tank





## **Our Value Proposition**



#### **Standard Operating Procedures**

Streamlined and efficient processes



#### **Risk Assessment and Mitigation**

Proactive risk management strategies



#### **Monitoring Customer Satisfaction**

Continuous feedback and improvement



#### **Sustainability Initiatives**

Core commitment to ESG, HSE, and RC



Driving technological and process advancements

## **Training Programs**





Training and development has always been a key factor in strengthening relationship with our employees and customers. With this belief, Goodrich initiated an awareness program focusing mainly on safe handling of ISO tank.



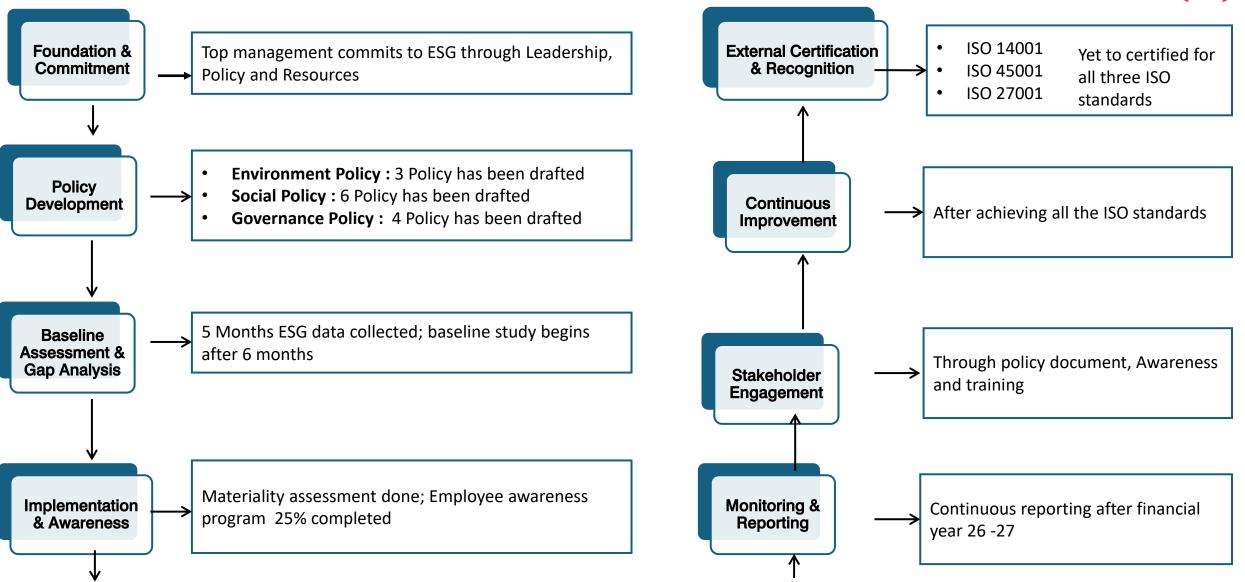


Awareness training on ESG, HSE and RC implementation has been successfully conducted to foster a culture of safety and sustainability across all Goodrich locations and among all employees.



## **ESG** Roadmap





#### **ISO Certifications under ESG and HSE**





ISO 9001 (QMS) - Certified

ISO 14001 (EMS)

ISO 45001 (OHSMS)

ISO 27001 (Information Security Management Systems (ISMS))

ISO 37001:2016 (Anti-bribery management system (ABMS))

ISO 37000:2021 (Governance of Organization)

ISO 9001 (QMS) - Certified

ISO 14001 (EMS)

ISO 45001 (OHSMS)

ISO 31000:2018 (Risk Management Guidelines)



## Supply Chain Solutions



#### RAW MATERIAL

From chemicals to food-grade goods, Goodrich ensures safe, compliant raw material handling for a seamless supply chain.



#### MANUFACTURER

Goodrich prioritizes safety and efficiency, ensuring precise handling of hazardous chemicals, food-grade goods, and high-value cargo.



## 

#### DISTRIBUTION

Goodrich optimizes distribution through a comprehensive agency network and end-to-end tracking, offering ISO/Flexi tanks, SOC management, and freight forwarding for both international and domestic needs.



#### STORAGE

Goodrich ensures secure, compliant storage, preserving the integrity of chemicals, food-grade goods, and specialized cargo.



#### RETAILER

Goodrich ensures reliable, resilient supply chains, delivering products to retailers on time and in perfect condition.



#### CUSTOMER

Goodrich enables a safe, compliant, and sustainable supply chain, ensuring products reach consumers responsibly.







## Responsible. Safe. Sustainable.